The Ripple Effect of achieving a

Princess Royal Training Award

Liz Willis,
Director of Learning & OD,
Caring Homes: 2016, 2018, 2020
and 2021 recipient

The Princess Royal Training Awards are a flagship programme delivered by the City & Guilds Foundation in association with the President of City & Guilds, HRH the Princess Royal

Caring Homes has applied and been successful for an Award four times. Here's how…

Awarded '16

for My World Dementia Training. Started as a three stage programme for colleagues to better understand how to care for elderly residents.

My World

Whole dementia strategy for Caring Homes rebranded to 'My World'. **A brilliant example of an organisation putting L&D at its heart.**

"The training programme has influenced the business by taking the essence of what the L&OD team does and replicating it; we are making a difference at a strategic level." **Liz Willis**

The dementia portfolio of training grew to include induction training and training for families and relatives. In 2021:

1183

colleagues attended This is My World – Dementia Awareness Workshop.

891

colleagues completed the City & Guilds Living in My World Programme.

50

colleagues undertook the Understanding My World Programme.

Awarded '18

for Future Leaders Programme resulting in reaching the highest standard in care home industry standards.

Awarded '20

for Chef Development programme. This programme is a further expansion of the dementia training, upskilling colleagues to cook for residents with dementia and dysphagia.

Awarded '21

for Nurse Development Programme which trains overseas recruits to become qualified nurses and addresses a UK skills gap.

Achieving

Four Awards has provided a **confidence in and within the L&OD team**. It has also led to increased budget and resource.

PRINCESS ROYAL TRAINING AWARD

CARING HOMES

13

When Liz joined Caring Homes 13 years ago there were 5 apprenticeship trainers.

20

She now has a team of 20 delivering the majority of Caring Homes' L&D strategy in-house.